

G-04204A-06-0463

ORIGINAL



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4700

Investigator: Carmen Madrid

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54096

Date: 7/31/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Tracy

Moore

Account Name: Tracy Moore

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: [REDACTED]

CBR:

State: AZ Zip: 000000

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: N/A

Contact Phone: [REDACTED]

Nature of Complaint:

Arizona Corporation Commission
Utilities Division
1200 West Washington
Phoenix, Arizona 85007-2996

Arizona Corporation Commission
DOCKETED
AUG 1 - 2006

DOCKETED BY	
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AZ CORP COMMISSION
DOCUMENT CONTROL

2006 AUG - 1 P 4: 04

RECEIVED

Dear Commissioners:

I have recently become aware of a 28% rate hike in my gas bill. This causes a great strain on my household budget.

The Corporation Commission voted for a rate increase of nearly 30% that pinches the already over-burdened taxpayer.

It is my understanding that you are responsible for overseeing the welfare of both regulated monopolies and the customers' interest in affordable utility service. With this rate hike, (gouge?), I believe you have failed. In fact, I would consider it blatant disregard for the citizens you are elected to serve.

I ask you to consider your public and review this decision.

A few additional questions:

1. APS sent rate hike increase notices informing their customers prior to the effective date and lowered the total rate increase percentage before it was enacted. Do you think the public had some influence here?

2. Why did the Unisource increase become effective during the low-use months of the summer rather than in the winter months when the full impact of this rate hike would be recognized by Unisource customers? Were you hoping we wouldn't notice??

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3. Isn't it true that state-regulated companies such as Unisource make their own budget and determine their own financial needs with no restrictions or limits? How can consumers validate that a 28% rate increase is actually needed?

Sincerely,
Tracy Moore
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in docket no. G-04204A-06-0463. closed
End of Comments

Date Completed: 7/31/2006

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